



Oregon Volunteers in Disaster (ORVID) Volunteer Privacy Statement

At OregonServes, we are committed to protecting the privacy and confidentiality of our volunteers. We adhere to ethical and responsible practices to ensure that volunteer information is handled with the utmost care and in compliance with applicable data protection laws.

ORVID provides individual organizations with the ability to create and manage their own profiles, granting them access to volunteer data. These organizations may establish their own privacy policies. OregonServes does not assume responsibility for the privacy practices of organizations present on ORVID.

This Volunteer Privacy Statement outlines the circumstances under which volunteer data may be collected, used, and shared.

1. Collection of Data

We collect volunteer data for the purpose of facilitating meaningful engagement and coordination in disaster-related work.

Information collected includes, but is not limited to, name, contact information, skills, and availability.

2. Data Usage

Volunteer data will be used in various ways to enhance the volunteer experience and improve organizational effectiveness. Here are the ways in which volunteer data will be used.

Communication and Engagement

- Volunteer data can be used to communicate important updates, events, and relevant information to volunteers.
- Personalized communication strategies can be developed based on volunteers' preferences and interests.

Training and Development

- Volunteer data can inform the design of training programs tailored to volunteers' skills, experiences, and areas for improvement.
- Track volunteer progress and offer targeted development opportunities.

Recognition and Appreciation

- Recognize and appreciate volunteers based on their contributions, skills, and milestones.
- Create personalized acknowledgment messages or awards for outstanding volunteer achievements.

Resource Allocation

- Analyze volunteer data to strategically allocate resources based on the skills and availability of volunteers.
- Ensure that volunteers are deployed efficiently to areas where their expertise is most needed.

Performance Evaluation

- Assess volunteer performance and impact by analyzing data related to completed tasks, projects, and outcomes.
- Use performance insights for continuous improvement and program optimization.

Diversity and Inclusion Initiatives

- Analyze demographic data to ensure diversity and inclusion within the volunteer community.
- Tailor outreach and engagement strategies to reach a broad and diverse audience.

Impact Measurement and Reporting

- Use volunteer data to measure the overall impact of volunteer efforts on organizational goals and community outcomes.
- Generate reports on volunteer contributions and the effectiveness of volunteer programs.

Survey and Feedback Analysis

- Collect feedback through surveys and analyze volunteer data to identify areas for improvement and gather insights on volunteer satisfaction.
- Use feedback to enhance the volunteer experience and address concerns.

Planning and Forecasting

- Utilize historical volunteer data to forecast future volunteer needs, plan events, and allocate resources effectively.

3. Circumstances for Sharing Volunteer Data

Volunteer data will only be shared under the following circumstances:

- It is requested by a legitimate organization actively involved in disaster-related work.
- Official emergency management agencies may receive volunteer data for coordination purposes.
- Compliance with applicable data protection laws and regulations.
- When it is necessary and directly relevant to the specific disaster-related activities or initiatives.
- When it is requested under Oregon's Public Records Law.

4. Consent and Transparency

By registering on the Oregon Volunteers in Disaster platform, volunteers acknowledge and agree to the terms outlined in this Volunteer Privacy Statement. Volunteers will not be informed when data has been requested, unless required by [Oregon's Public Records Law](#).

5. Data Security

All data transmissions, including volunteer information, will be conducted through encrypted channels to protect data during transit and prevent unauthorized access.

OregonServes is committed to being transparent and accountable in its data handling practices. If you have questions, volunteers can contact hecc.orvid@hecc.oregon.gov for inquiries or concerns regarding their data.

This statement may be updated from time-to-time, please visit <https://orvid.oregon.gov/> for the most up-to-date version. Last updated: February 30, 2024.

ORVID is brought to you by OregonServes, a program within the Higher Education Coordinating Commission.

<https://www.oregon.gov/oregonserves/pages/default.aspx>